

# Third Party (Supplier Risk) – When tick boxes aren't enough.

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Outsource Group



# What is Third Party / Supplier risk?

- Risk to an organisation that comes from placing reliance upon a Supplier for goods, services and processes carried out on their behalf (and which may form part of/ or compromise the organisation's overall control reliance).
- **Supplier Risk** – Core end-to-end supply chain risk management
- **Third Party Risk** – goes beyond arms length relationships – includes regulators, subcontracted service providers and other partners

# Top Ten risks – Third Party



“Third Party Risk identified in top 10 technology risks –Internal Audit Survey 2021 onwards - increasing significance” - Source: ISACA.org

# Tick Box Approach

- Complete Self certification questionnaires often online;
- Ask for compliance with standards/frameworks (e.g. ISO 27001, CE, etc.)
- Financial due diligence;
- Environmental, Social & Governance (ESG)
- Request Cyber security insurance;
- .....

# A closer look at third party/ Supplier Risks in 3 main groups

People  
Process  
Technology



# People Related Risks



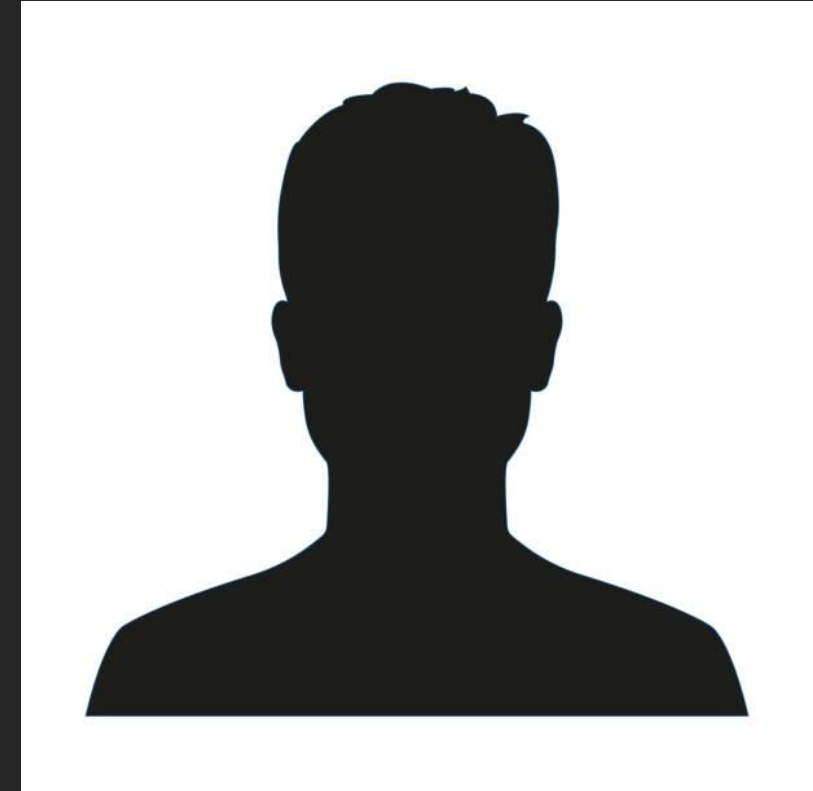
# We've got to talk about Dave

## Context

- Contractor with Administrator access to systems;
- Likes to start [very] early in the morning;
- Worked with customer onsite 4 – 5 days per week for last 7+ years;
- Has more corporate knowledge than the staff;
- Is allowed to bring his own equipment into a secure area;
- Area locked down with access control, alarm systems and CCTV etc. controlled and managed by the security team;

## The Issue

- A new security team started in the area, and they didn't like to start so early – they preferred about 30 minutes later.....





# Processes





# Tick Box Process

- Was the questionnaire followed up on?
  - How are the answers scored?
- What was the scope of the ISO/ Framework?
  - Is it relevant to the risk??
- Financial due diligence – who checked the figures?
- Request Cyber security insurance – is it adequate?

## Tick Box Approach

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- .....

**REVIEWED**

Date \_\_\_\_\_

Approved By \_\_\_\_\_

# Technology risk – Software Related Risk examples

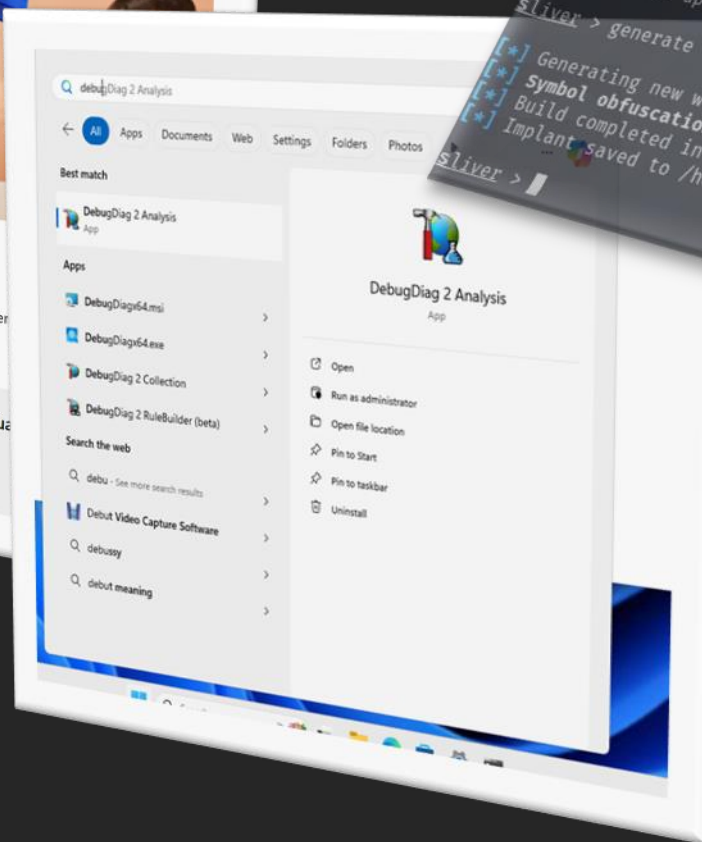
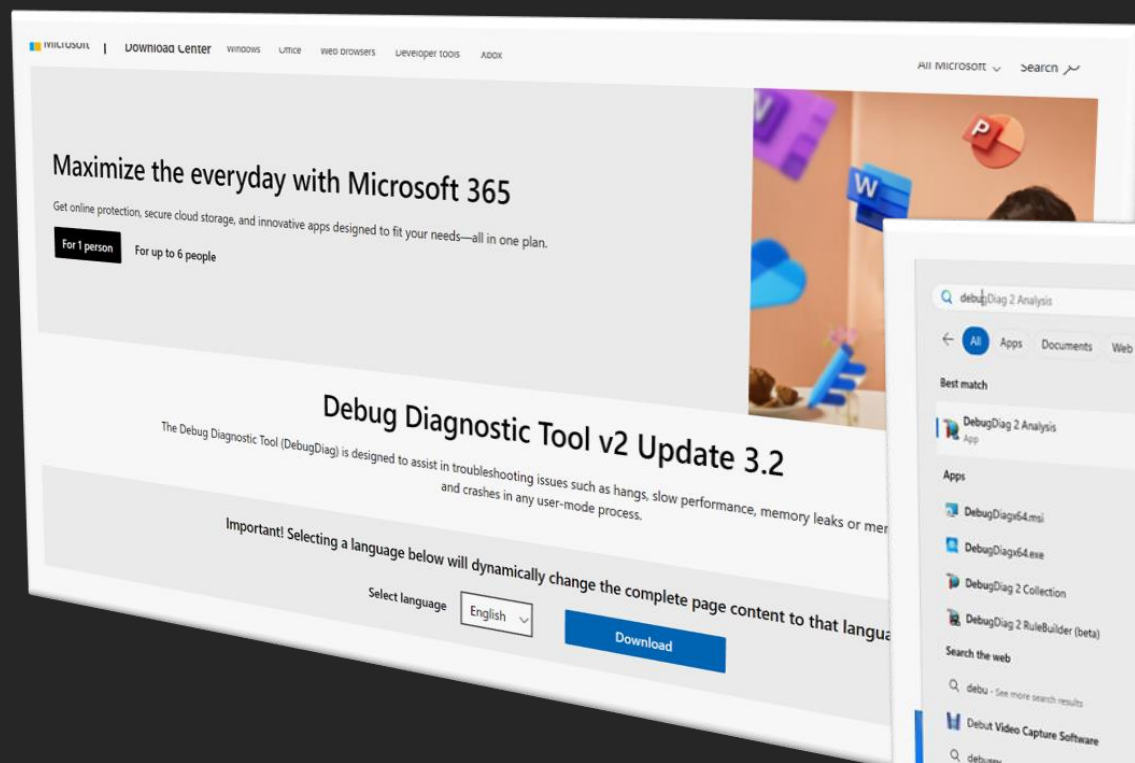
“We can all see, but can you observe?”

A.D. Garrett, Everyone Lies

ansec



# Check the certificate



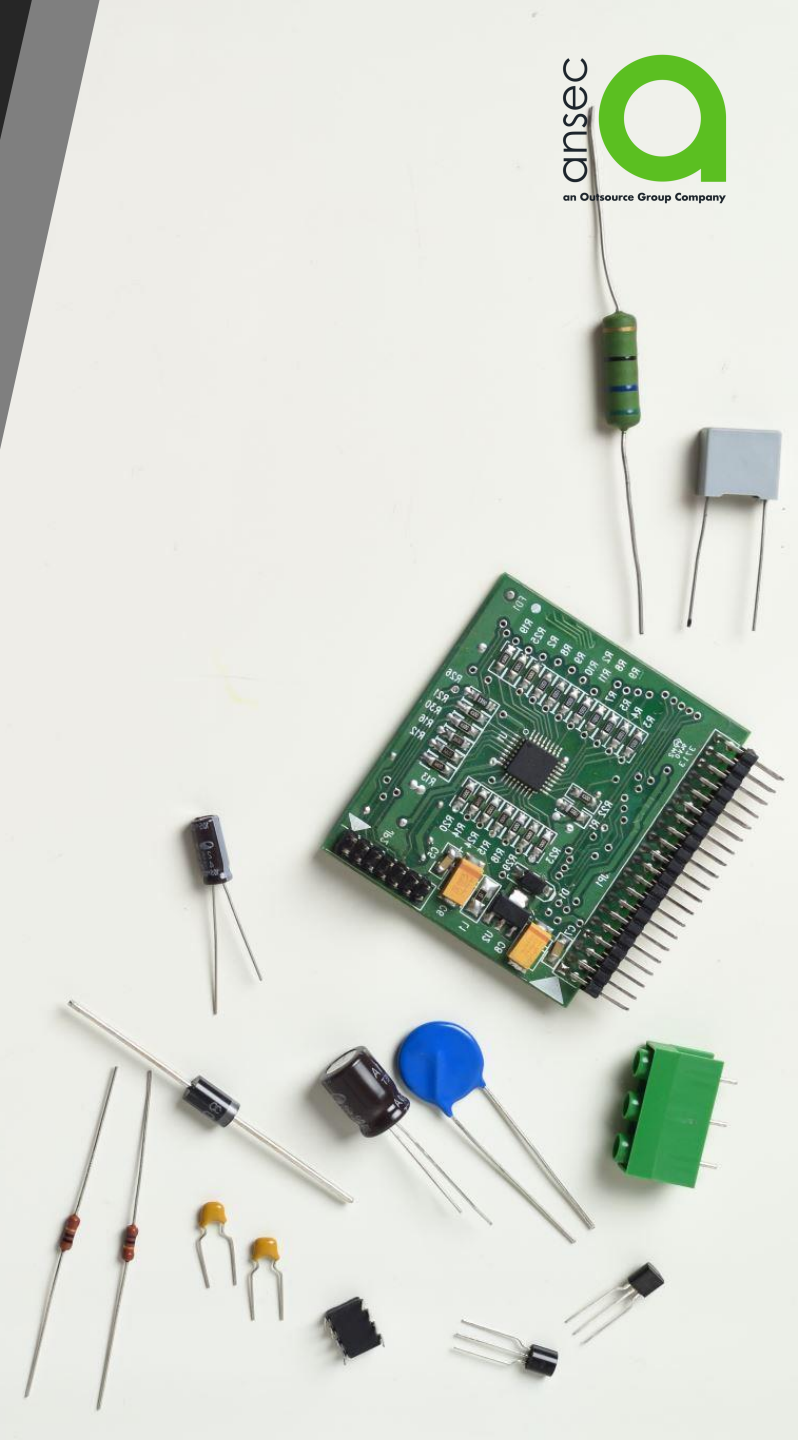
Sliver, Software S0633 | MITRE ATT&CK®

Sliver is an open source, cross-platform, red team command and control framework written in Golang.

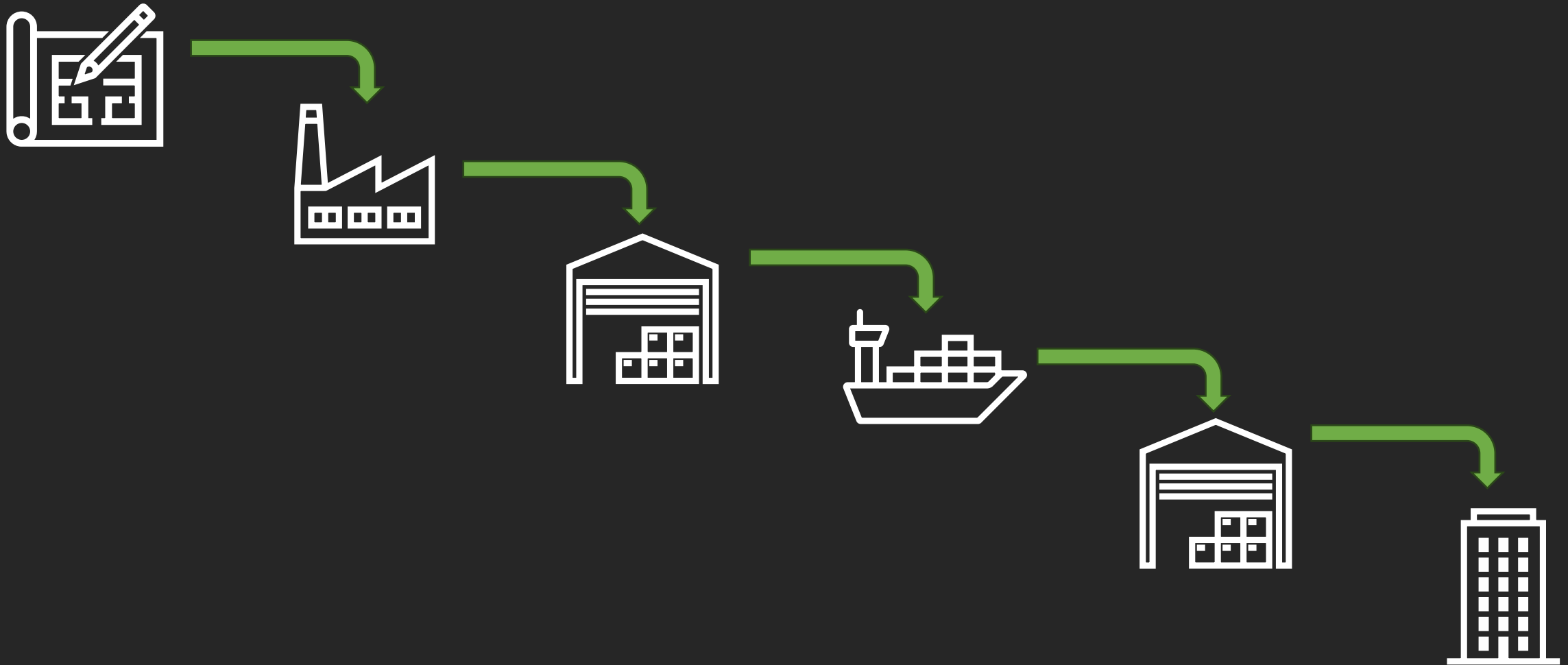
# Hardware Related Risks

“Hardware is easy to protect: lock it in a room, chain it to a desk, or buy a spare. Information poses more of a problem. It can exist in more than one place; be transported halfway across the planet in seconds; and be stolen without your knowledge.”

Bruce Schneier



# Hardware Supply Chain





# Supply Chain

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**SYSTEMS**

### UK semi industry exposed to supply chain risk, China state ownership

Report suggests govt get cracking on a proper ownership structure survey and ... hang on, did they forget the Midlands?

14

14

UK government may need to revisit the National Semiconductor Strategy to guard against potential supply chain disruptions and succeed in nurturing a successful domestic semiconductor ecosystem for the future.

Britain's long overdue semiconductor strategy was published last May by the previous government. It was criticized by some for offering too little funding (£1 billion/\$1.3 billion over a decade) and having too narrow a focus on a handful of key areas.

Others reckoned the UK would never be able to compete directly with Taiwan or the US in mass manufacturing, and backed the administration's decision to focus instead on those parts of the supply chain where Brit companies had an advantage - chip design, R&D, and compound semiconductors.

Now, a forthcoming report from a group of academics - seen by *The Reg* ahead of

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## The Long Hack: How China Exploited a U.S. Tech Supplier

For years, U.S. investigators found tampering in products made by Super Micro Computer Inc. The company says it

# Industrial Control

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Technology

## Colonial hack: How did cyber-attackers shut off pipeline?

10 May 2021



By Joe Tidy  
Cyber reporter

NEW EDITOR | SECURITY | MAY 3, 2014 4:10 AM

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In an excerpt from her new book, "Countdown to Zero Day," WIRED's Kim Zetter describes the dark path the world's first digital weapon took to reach its target in Iran.



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## Hacker tries to poison water supply of Florida city

8 February 2021



Officials said "at no time was there a significant adverse effect on the water being treated"

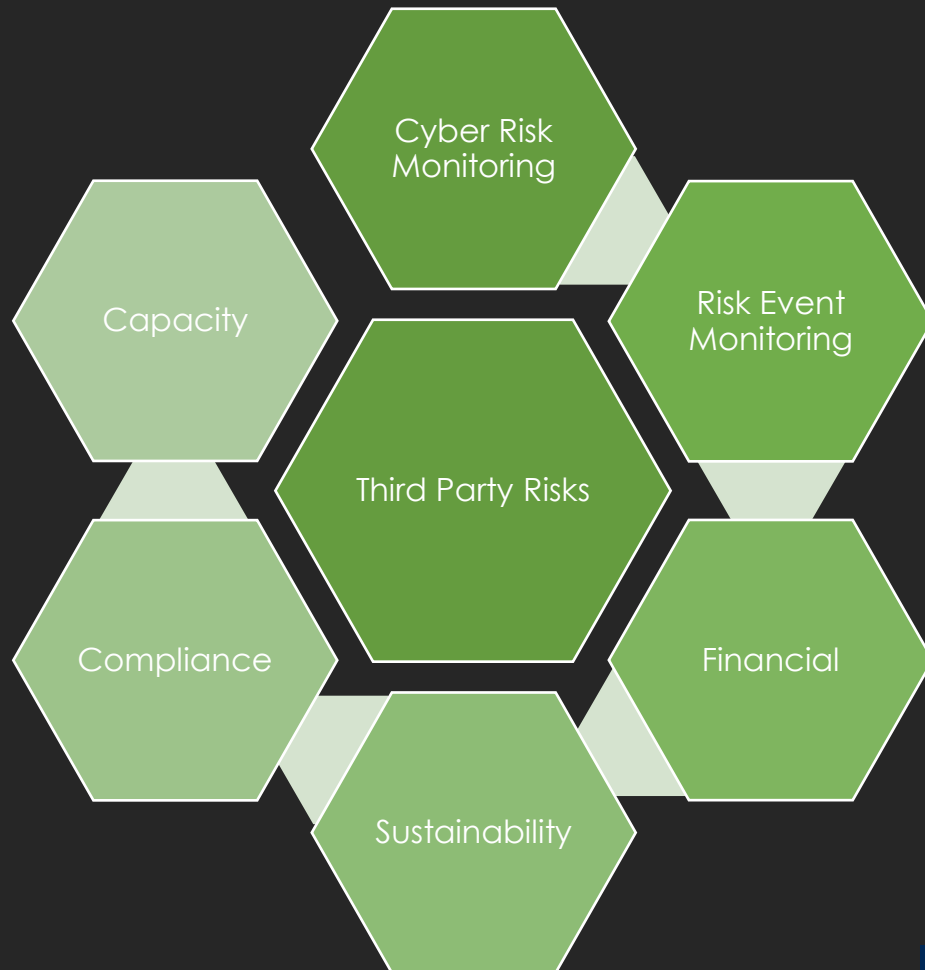
A computer hacker gained access to the water system of a city in Florida and tried to pump in a "dangerous" amount of a chemical, officials say.

# Proposal - Consider a Balanced Risk Approach





# Supplier Risk Management Factors



- The 2023 Gartner Balancing Sustainability and Resilience Survey found that 53% of respondents reported their supply chains were facing disruptions 50% of the time or more.
- Buying organisations that have supplier risk management technology can monitor and analyse supplier risk events in real time or near real time. However, more sophisticated use cases, which are driving solutions to be predictive and prescriptive, are using AI and ML and other emerging technologies.
- The software market to address supplier risk remains highly fragmented, leaving companies with too many options, and no single solution can meet every requirement.

# Differentiating Capabilities for Supplier Risk Management Solutions



Gartner. Source: Gartner Magic Quadrant

Secureframe

Secureframe

Secureframe

Secureframe | Trus...

Remote | Trust Ce...

Find anything... K

Secureframe Sales Demo

?

Dashboard

Compliance

Tests

Controls

Frameworks

Governance

Policies

Personnel

Vendor access

Asset inventory

Risk

Risk management

Vendors

Vulnerabilities

Trust

Trust Center

Questionnaires

Knowledge Base

Workspaces

Integrations

Data room

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Vendors

Detected applications

Vendor review

2 new applications detected

New applications have been detected. Please review and action them manually.

Active

Archived

44 Active vendors

Search...

29 Not assessed

<input type="checkbox"/>	Name		Risk level	Departments	Owner	Review status	
<input type="checkbox"/>	1Password 1password.com		Very Low	None		Overdue Due 1 day ago	
<input type="checkbox"/>	2GoProducts 2goproducts.com		Critical	None		No reviews scheduled	
<input type="checkbox"/>	ADP RUN adp.com		Not assessed	None	None	No reviews scheduled	
<input type="checkbox"/>	ADP TotalSource totalsource.adp.com		Not assessed	None	None	No reviews scheduled	
<input type="checkbox"/>	ADP Workforce Now workforcenow.adp.com		Not assessed	None	None	No reviews scheduled	
<input type="checkbox"/>	AWS aws.amazon.com		High	None		Upcoming Next review starts Jan 1, 2025	
<input type="checkbox"/>	AWS		Not assessed	None	None	No reviews scheduled	
<input type="checkbox"/>	AccountantsWorld accountantsworld.com		Not assessed	None	None	No reviews scheduled	

5:00

# Actions to consider

- Apply a balanced risk approach;
- **People** - Acknowledge you have less control over third parties than staff;
- **People** – provide training to staff working with third parties;
- **Process** – ensure processes are end to end and automated where possible;
- **Process** – ensure risks are reviewed regularly – change driven, automated if possible;
- **Process** - Third Party Risk Exchange – compare previous assessments;

# Actions to consider

- **Technology** – Training – ensure staff are aware of risks;
- **Technology** – consider specific tests for hardware



Visual  
Inspection



Automated  
Optical  
Inspection



X-Ray



Destructive  
testing

# Summary

- This is an evolving area with further automation being driven by AI and ML;
- Approach needs to be Risk based – understanding the risk to your organisation (reputational, financial, cyber etc.) is key to ensuring a pragmatic approach to mitigation.

Thank You – Any Questions?







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