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- Ensure you have updated antivirus software and firewall running before playing games online.
- Keep your games updated. Developers often release security patches with their software updates. Apply automatic updates where available.
- Buying and downloading from reputable sources is the best way of verifying the authenticity and security of download files and software.
- As with all your important accounts, use strong and unique passwords.



Protecting yourself and your personal information

- Choose a username that does not reveal any personal information. If the game includes personal profiles, make sure you don't give away any personal information.
- When disposing of your gaming device either by selling, giving away or scrapping, ensure all your personal information and account details have been deleted.
- Be wary of scams when buying and selling game content, such as characters and special items with real world value. Only buy and sell using trusted vendors and marketplaces.
- Don't reveal any personal information to other players.

Creating a positive gaming environment

- Familiarise yourself with game abuse reporting features to report any players causing aggravation or offence.
- Do not engage with players causing hassle or making other players feel uncomfortable.
- If playing online with strangers, don't use a webcam and if using voice chat, consider using voice altering features if available.
- Behave the same with other players as you would with people in the real world.













